

17. Code of Conduct for Adult Participants, Parents, Families, Carers & Spectators

How parents, families & carers can support BFCCT

The following is a list of Do's and Don'ts which is designed to act as a reminder to adult participants, parents, families, carers and spectators about the expected standards of conduct. By following this code of conduct adult participants, parents, families, carers and spectators can assist BFCCT to provide a positive, nurturing and safe environment for all children, young people and adults who make use of the services and facilities of the organisation.

Do	read the BFCCT's Safeguarding Policy Statement and note the contact details of the DSO .
Do	understand and respect BFCCT's Safeguarding Ethos and Ethical Working Policy .
Do	ensure you are familiar with how to give Comments & Suggestions and raise Concerns or Complaints .
Do	abide by this Code of Conduct and put it into practice at all times.
Do	encourage and support children, young people and adults to follow BFCCT's relevant Codes of Behaviour .
Do	bring any attitudes or behaviours that concern you to the attention of BFCCT's DSO .
Do	work with BFCCT to build relationships with our staff.
Do	demonstrate through your own behaviour that everyone should be treated with dignity and respect.
Do	understand that you must remain calm & respectful when there is conflict, despite who may be at fault.
Do	approach BFCCT staff to help solve any issues and/or problems.
Do	work with BFCCT and our staff for the benefit of all children, young people and adults.
Do	seek to clarify a child or adults' version of events with BFCCT's view to help resolve problems.

Do Not	interfere, or threaten to interfere, with the running of a session or activity.
Do Not	engage in disruptive behaviour on BFCCT grounds.
Do Not	use loud or offensive language, swear, curse or display temper/anger.
Do Not	threat to do actual bodily harm to an BFCCT Trustee, member of staff, parent/carers or participant.
Do Not	damage or destroy BFCCT property.
Do Not	send abusive/threatening emails, texts/voicemail/phone messages or other written communication.
Do Not	make defamatory/offensive/derogatory comments regarding BFCCT or its staff on any social media.
Do Not	use physical aggression towards another child or adult.
Do Not	physically punish your own child on BFCCT grounds.
Do Not	chastise someone else's child.
Do Not	smoke or consume alcohol or drugs on BFCCT grounds.
Do Not	brings dogs onto BFCCT grounds.

This Code of Conduct for Adult Participants, Parents, Families, Carers & Spectators should be read in conjunction with any and all other codes of conduct that apply to any specific project delivery location.

Reviewed & Updated: April 2024

BFCCT will review this **Code of Conduct for Adult Participants, Parents, Families, Carers & Spectators** and best practice at least annually. In addition, more frequent reviews will be undertaken following a change in safeguarding legislation; following the implementation of a new activity or service which involves contact with children and/or adults at risk; following a safeguarding incident within the CCO (or one which directly concerns or affects the CCO); and/or following a significant organisational change.